



## QUALITY MANAGEMENT SYSTEM

### **POLICY**

### QUALITY POLICY STATEMENT

SC Group is a holding company for a number of international businesses providing cross-sector products and services with offices in the UK and Australia. We operate from principle sites in Dunkeswell / Devon, Blackhill / Devon, Proteum / Hampshire and Melbourne, Australia. From defence to civilian, oil & gas to renewable energy, nuclear power to mineral exploration, our commitment to high performance, reliability, safety and the environment is without equal. This policy describes how we will achieve our objectives. It is the policy of SC Group to provide its customers with a high quality service and to meet contractual specifications and requirements. Where applicable, these services will conform to relevant National and International Standards or regulations.

The Quality Objective of the Group is to achieve long-term profitability by providing the highest possible level of service to its customers. It is also the policy of the Group to set and maintain a level of quality and service at all levels. The Group will also strive to continually improve the Quality Management System in order to promote its products, services and processes to enhance customer satisfaction.

The Quality Policy is measured and reviewed through the quality objectives which are set and reviewed by the Directors on a regular basis at Management Reviews. The implementation of the Quality Policy is the responsibility of every member of staff, starting with the Directors who take policy decisions which enable the correct action to be implemented throughout the Group.

The dynamic Quality documents describe in an appropriate level of detail the policies, procedures and operating practices to be followed. It is mandatory that every member of staff be familiar with the Quality Policy and the detailed procedures and practices, which are applicable to their area of work within the Group.

A copy of this Quality Policy and the Quality Objectives statement is available to all employees of the Group.

The Quality documents have the full support of the Senior Management. They ensure that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff work to the documented procedures in order to achieve a consistent approach to Quality.

Signed.....*Nicholas Ames*.....

Date *28 October 2019*

Nicholas Ames  
Chief Executive

**THIS DOCUMENT IS UNCONTROLLED WHEN PRINTED**